

# Zetechtics support

Trevor Bayfield, sales director, Zetechtics Ltd

**Often, companies supplying equipment and services overlook one fundamental factor, support.**

Anyone involved with mobilising for a project, will understand that ticking the box to ship goods, is only one part of the solution and supplying equipment with no back-up or support could be very damaging for any project, irrespective of the magnitude or duration of the contract.

Each and every product supplied by Zetechtics undergoes strict quality checks with no cut corners! Our testing procedures are extensive and thorough as we need to ensure our equipment arrives with you ready to operate and perform as predicted.

Jupiter software is built on decades of experience and continually evolves through dialogue with our clients as well as any new

applications developed in our industry. Future software upgrades are free to all users and clients have the option to configure the software GUI (Graphic User Interface) themselves (if they so wish).

Offshore commissioning and offshore technical support are additional services we offer (normally for our larger 'bespoke' control applications) and increasingly we find our 'hand over' will also include 'on the job' training allowing our clients to continue with their project unaided.

Zetechtics provide technical support through a dedicated 24/7 technical helpline (manned by fully trained Jupiter engineers). Non-emergencies calls can also be dealt with via email support. More details of all Zetechtics support services can be found on our website at: <http://www.zetechtics.com/services/24-Hour-Technical-Support>

Equally important are our training courses. Dedicated training staff offer a range of training courses from Jupiter Technician, Jupiter Engineer and Advanced Engineer courses. End of course exams will re-enforce the learning and understanding achievements and a full report is provided for each student. We also offer management training courses that provide a full overview and basic instruction on all Zetechtics products. Courses can be run from either our facility in North Yorkshire or on site at your premises (wherever that may be worldwide).

Support is a fundamental part of our products and services, one that Zetechtics takes very seriously! ■

**For more information please visit our website at [www.zetechtics.com](http://www.zetechtics.com) or call 01653 602020**

## Quality & reliability you can count on

### Subsea Sensors & Display Systems

Zetechtics manufacture a wide range of battery powered subsea sensors that can be fitted to subsea equipment for client applications, sensor range includes: accurate pressure gauge monitoring, valve actuation counters, simple on/off sensor state monitoring and the latest dual display measuring both torque and turns.

### Subsea Control Systems

Zetechtics are well known for quality & reliability and with clients demanding greater accuracy & repeatability (when controlling hydraulic tooling at depth), our Jupiter range of control systems certainly deliver and frequently exceed our customer expectations.

### C-Scan Umbilical & Jumper Monitoring

C-SCAN is designed to provide assurance to field installation engineers that their umbilical system will meet the client requirements by checking electrical integrity before, during and if required after installation.

**Jupiter**  
SUBSEA CONTROL SYSTEMS

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